# **Texas Health Trace Updates**

for Local and Regional Users

This biweekly communication is intended to provide local and regional users of Texas Health Trace with useful information about recent and upcoming system enhancements and features.

# **Tuesday, June 15, 2021**

## **Major Accomplishments**

- Lab line list import tool will consider reinfection logic which will contribute to reducing duplicate records created in the system.
- Jurisdiction Access Restriction Post deployment activities including Office Hours line to report issues experienced in the field, availability of additional report fields: Report Full Name, Report Middle Name, and Report Pre-Masked Name.
- High Risk Condition update Two fields collecting information about risk conditions for severe COVID-19, "Did you meet any of high-risk categories?" and "Do you have any health conditions?", have been consolidated to the field "Did you meet any of high-risk categories?" and the selections updated to match data collected in NEDSS. The guided workflow has also been updated and will continue to populate the existing field.
- State Labels on Exposed Contact records Field labels have been updated to provide clarity when reporting on State information for Exposed Contacts. "EC Location State" replaced "State" in the address section of the Exposed Contact Location record. "EC Individual State/Province" replaced "State/Province" in the Exposed Contact Individual record.
- Jurisdiction Mapping update Add 73960 mapping County = Sherman, Jurisdiction = Region 1
- County added for Local Health Authority Somervell County LHA profile creation for CI/CT access in THT

# **Latest Resources and Trainings**

- Jurisdiction Data Alignment Update (Regional/Local Health Dept)
- Jurisdiction Data Alignment Update (Call Center)
- 5/28/21 Release (Regional/Local Health Dept)
- 5/28/21 Release (Call Center)
- Call Status and Reason Handling (Regional/Local Health Dept)
- Account Removal for Person Merging (Regional/Local Health Dept)
- Dashboards (Regional/Local Health Dept)
- Outbreak Functionality Walk Through (Regional/Local Health Dept)
- Texas Health Trace for Case Investigator (Call Center)

All training materials can be access by clicking on link (<u>Texas Health Trace Academy</u>). If you need your log-in details reset, please reach out to your RLHE Team Lead.

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#### **Lessons Learned**

- The reports update for Jurisdictional Data Alignment hides Personally Identifiable Information
  (PII) that is not part of a user's jurisdiction or the adjacent Texas counties. The data hidden
  from the user will be replaced with the word "Restricted". If data is hidden due to data masking
  the field will be replaced with "Masked" + Field Name, for example, "Masked First Name" or
  "Masked Last Name."
- Addresses in THT are run through a software that checks if the address is a valid US address. Addresses that are validated are converted to ALL CAPS font.
- Opportunities to increase communication with RLHE partners ahead of development updates
  affecting data collection are being evaluated. These communications will allow THT field users to
  provide feedback on items that could impact data reporting and analysis.

#### **Open Issues**

- Identify new avenues of communication and collect feedback on planned software updates. Alert RLHE partners of where to access these communications and how to provide feedback.
- THT has used the question "Did you have close contact with someone with COVID or suspected in the past 2 weeks?" = yes, evidence of Epi-linkage to support a Probable Case classification; however, an update has been requested to only use Exposed Contacts that have converted to cases as evidence of Epi-linkage. Developers have analyzed potential solutions, but testing will continue through Sprint 31. Solution delayed but expected to be delivered in Sprint 31.
- Multiple requests to make bulk updates to THT data have been submitted. The Contact Tracing Unit-Systems Development Team is creating a process to accept this type of request and execute them for THT users. ETA for this process is 7/1/21.

## **Plans for Next Sprint Cycle**

- Scripts Updates to all three scripts to incorporate CDC best practices
- Vulnerable Populations Cases Update to the way THT identifies cases that may be from a facility that may serve or be associated to persons belonging to vulnerable populations.
- Travel Fields Move the collection of travel information to the Travel Detail object in the related tab of the Case record. The Travel section will be hidden from the Case details and the Travel Detail object will be revised to be more intuitive when directly entering travel data.
- Outbreak Import Identify a way to import outbreak details into THT.